

Nature of Complaint	Number Received	Withdrawn by Prisoner	Upheld	Not Upheld	Mutually Resolved/Partly Upheld	Referred to Panel	Result of Panel
Missing/Damaged Property	4		1	3			
Against Staff	*24	6	1	10	4	3	1 - Upheld, 1 Not Upheld, 1 Upheld in Parts
Food/Canteen/Diet	3	1	1	1			
Employment/Work Allocation	**4	2		2			
Against Other prisoners	2		1	1			
Against Prison Policies/Procedures	18	2	4	10		2	1 Upheld, 1 Not upheld
Healthcare Issues	4			4			
TOTALS	59	11	8	31	4	5	

* 1 X Complaint was an alleged assault against a member of staff which was automatically forwarded to Police to investigate. Result was prisoner withdrawn complaint via the Police

** 1 X Complaint was forwarded to the Minister for Home Affairs. Complaint not upheld.